

# Health Plan Third Party Administrator Contract with UMR (Self-funded Health Plan)

B.8

August 23, 2023



# Health Plan Third Party Administrator (TPA)

## Self-Funded Health Plans

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- Plans provide employees with choices that fit their lifestyle.
- TPAs administer the self-funded health plan.
  - Claims adjudication
  - Compliance
  - Data Management and Reporting
  - Provide Network Access
- Plan administered by current TPAs for many years.

# Selection Process

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- Request for Qualifications initiated.
  - EAC recommendations formed the backbone of the RFQ.
- 5 Respondents-3 meeting all qualifications.
  - Administer plan as written.
  - Competence in care management, claims adjudication, and data management.
  - Comprehensive national network. All local hospitals in-network.
  - Proven high-quality service and Nevada presence.
  - Potential for integrated services under one umbrella.
- Vetted through key stakeholders.



# What it means to employees.

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- **No Change to Coverage.**
  - Current level of coverage, Pharmacy Benefits, Pharmacy Benefit Manager remains the same.
  - 90% Top Providers from both TPAs captured under the UMR Network.
- **Comprehensive National Network**
  - Consistent claims adjudication regardless of location.
  - All key hospitals covered-expanded network provides additional opportunities.
  - Increase in covered dental providers in network.
- **Improved Service**
  - Less frustration for employees and Labor Partners.
  - Cost effective for City.



# Timeline

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- January 1, 2024 effective date.
- Rigorous communication.
- Human Resources Support.

# Recommended Motion

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- I move to approve a contract with UMR for the provision of health insurance plan administration for a term of three years.