

Language Access Plan

July 24, 2024



Alignment with Strategic Plan



Language Diversity

Language	Estimate	Percent of Population (5 Years and Over)
English	204,967	78.5%
Spanish	42,255	16.2%
Asian Pacific Island	7,237	2.8%
Other Indo-European	5,744	2.2%
Other Languages	1,056	0.4%

Source: United States Census Bureau – S1601 Language Spoken at Home – Data

Process Overview



AB 266



FORMALIZED PLAN



COMMUNITY
ENGAGEMENT

Language Access Community Engagement



Boards & Commissions



Joint Listening Session



Multilingual Survey



Reno.Gov Webpage

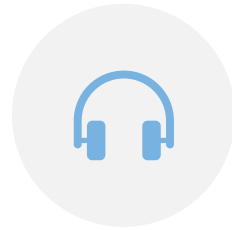
Language Access Services Offered



BILINGUAL
CERTIFIED
STAFF



UBI DUO 3
DEVICES



LISTEN
EVERYWHERE



LANGUAGE
SERVICES
CONTRACTS



BILINGUAL PUBLIC
COMMUNICATION

What's Next



Assessment & Planning (Task Force, Website, Needs Assessment)



Policy Development (Language Access Policy)



Resources & Language Support (Identify Accommodations, Technology)



Training & Capacity Building (Staff Support, Access to Service/Resources)

What's Next



Service Diversification (Vital Documents, Communications)



Monitoring & Quality Assurance (AB 266, Assessment Tools, Update Plan)



Sustainability & Innovation (Explore Funding & Technology)

Recommended Motion

I move to adopt the City of Reno language access plan.