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**Fw: Downtown Reno Business Improvement Bid- proposal**

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**From** Maureen West-Cuthbert <WestM@reno.gov>

**Date** Thu 5/1/2025 12:02 PM

**To** City Clerk <CityClerk@reno.gov>

Please see the Letter of Objection below

Thank you

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**From:** Jack McLeod <jack@nevadamcleodgroup.com>

**Sent:** Thursday, May 1, 2025 11:28 AM

**To:** Reno Business Improvement District <RenoBID@reno.gov>

**Subject:** Downtown Reno Business Improvement Bid- proposal

To whom it may concern:

As a downtown resident (50 North Sierra St PH13), my home falls under the new Improvement District which is asking for an increase in taxes. I am writing to express my 100% desire to not have this tax implemented on the people of downtown. We already have paid higher taxes for the "district" over the past few years and it seems to me that we keep being told that more taxes will be imposed on us for living downtown. Its not a fair representation of taxes for ALL of Reno who utilizes the area. I do not think its fair to impose more taxes on one group of individuals when the entire city (and visitors) utilize downtown. So, I ask that this tax be shelved and the city figures out another way to raise the money without unfairly taxing the residents of downtown.

As you can tell from my letter, I am against the tax proposal.

Thank you-

Jack & Susan McLeod Trust

City of Reno and DRP Board,

I moved back to Reno last year with my retirement date already set for; May 9th, 2025. Hoping to retire back to Nevada on a more affordable budget. You have sent your Proposed Assessments to all ~200 Residents (mostly retirees) in the Arlington Towers (100 N Arlington Ave. & W 1st St.) declaring us in the "Premium" Zone with commercial. I believe this to be unfair as compared to other corners closer to the row such as "Arlington Ave. and W 2nd St." and other area commercial businesses and specific buildings near Court street.

Most commercial buildings in downtown as well as our residential building pay for and take care of its surrounding areas already with our own maintenance crews. We also have tax payer funded city resources and departments that already are supposed to be taking care of most benefits the Reno BID claims to be funding. This appears to be yet another dual taxation via levy on local residents.

In addition, your 17%(\$319) Tax Levy Increase would be a huge financial tax burden, (only to increase year after year as most have proven to do so), on all residents of the downtown areas at a time when our HOA costs have also been increasing over 5%, increases to insurance of over 15%, restaurant increases of over 25%, auto expense parking increases downtown, and health care increases are up over 20% per year for the past few years. Most of our expenses are repetitiously related to what we would spend on the benefits received from Reno BID.

This levy also appears to tax its local residents on costs that are directly related to city policies passed in the past few years. A Good example I see daily here is the food station Handouts. I can attest to the fact that most trash around the front of our building is a direct result from the food container wastes from those boxes and our current homeless issues.

We don't have a Revenue and Funding issue, we have a spending Issue. We have higher hotel city/resort fees than most larger cities with larger issues. Our taxes are higher in Reno than ever before. We have growth and new developers that should

be generating most of the new taxes/levies that would be needed. Our commercial neighbors benefit from RenoBID far more than residents and it appears that the Reno DRP board is over represented on the commercial side versus the Residential side. We have a homeless population that has only grown and has been attracted to Reno from city policies which has resulted in most of the crimes that BID claims to cleanup; i.e., trash, graffiti, safety, drugs, etc - when we already fund a police department who should already be taking care of most of these crime related issues. At a minimum this should go up for vote by residents and all should have a more adequate time to respond and voice opinions, most of our bldg residents don't even read their paper mailers and an unfair time has been given to all of us.

Thanks for your consideration,  
Jearl (Jerry) Nelson  
100 N Arlington Ave., #8F  
Reno, NV 89501  
360-317-8766

Reno April 25, 2025

To whom it may concern,

I object the proposed assessment property levy for the special benefits received within the downtown Reno Business Improvement District. The burden of this work focused on the safety and welfare of the downtown area should be carried by the janitorial staff of the city and enforced by Police officers. The cost of this basic service should be carried through the regular residents and commercial real estate taxed!

Sincerely,

Lauren Merlino

Lauren Merlino

Presille,  
50 N Sierra St  
Reno, NV 89501



GEORGE MORRISON  
FOREVER / USA

Received

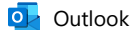
MAY 01 2025

City Clerk

Reno City Clerk Office  
2nd Floor

1 East 1st Street

Reno, NV 89501




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**FW: Downtown Reno BID (NRS Chapter 271) Proposal**


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**From** Bryan McArdle <McArdleB@reno.gov>  
**Date** Tue 5/20/2025 9:22 AM  
**To** Public Comment - CC <PublicComment@reno.gov>

1 attachment (845 KB)  
 SKM\_C45825042814000.pdf;

Please add this as public comment to item C.2 for tomorrow City Council meeting.  
 -Bryan

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**From:** Mikki Huntsman <HuntsmanM@reno.gov>  
**Sent:** Monday, May 5, 2025 2:01 PM  
**To:** paddy@urbanreno.com; City Clerk <CityClerk@reno.gov>; Hillary Schieve <hillaryforreno@gmail.com>  
**Cc:** Bryan McArdle <McArdleB@reno.gov>; Lance Ferrato <FerratoL@reno.gov>; Victor Rameker <vr@desertwindhomes.com>; Joe Udvare <joe@urbanreno.com>; Maureen West-Cuthbert <WestM@reno.gov>  
**Subject:** Re: Downtown Reno BID (NRS Chapter 271) Proposal

Hi Paddy,

Thank you for your comments, they have been passed along to the appropriate staff and entered into the record.

Take care,

**Mikki Huntsman**

([She/Her/Hers](#))



City Clerk

City Clerk's Office

775-334-2030 (o) or 775-399-4741 (c)

[Huntsmanm@Reno.Gov](mailto:Huntsmanm@Reno.Gov)

1 E. First St., Reno, NV 89505

[Reno.Gov](http://Reno.Gov) | Connect with us: [f](#) [t](#) [@](#) [in](#) [d](#)

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**From:** Paddy Egan <[paddy@urbanreno.com](mailto:paddy@urbanreno.com)>  
**Sent:** Monday, May 5, 2025 1:47 PM  
**To:** City Clerk <[CityClerk@reno.gov](mailto:CityClerk@reno.gov)>; Hillary Schieve <[hillaryforreno@gmail.com](mailto:hillaryforreno@gmail.com)>  
**Cc:** Bryan McArdle <[McArdleB@reno.gov](mailto:McArdleB@reno.gov)>; Lance Ferrato <[FerratoL@reno.gov](mailto:FerratoL@reno.gov)>; Victor Rameker <[vr@desertwindhomes.com](mailto:vr@desertwindhomes.com)>; Joe Udvare <[joe@urbanreno.com](mailto:joe@urbanreno.com)>  
**Subject:** Downtown Reno BID (NRS Chapter 271) Proposal

**Dear Ms. Huntsman and Members of the Reno City Council,**

On behalf of my partners and myself, I am writing to formally express our strong opposition to the City's proposal to implement an additional special assessment on downtown properties—specifically those outlined in the attached documentation.

Over the past two years, we have consistently raised concerns regarding the increasing financial strain placed on downtown property owners. Persistently high vacancy rates, largely driven by diminishing affordability, are a direct consequence of the growing tax burden. Introducing yet another assessment at this time would further destabilize an already fragile economic environment.

Our team has made substantial investments in the revitalization of downtown Reno—well before the introduction of these special assessments. We undertook considerable financial risk to improve and enhance the livability and safety of the area. Rather than receiving support for these efforts, we feel we are being penalized through unsustainable increases in municipal costs.

These special assessments have produced no tangible benefit for our properties. Despite the added taxes, we continue to fund private security services out of our own pockets to ensure a basic level of safety and responsiveness. The lack of value provided in return for these escalating costs is both frustrating and disheartening.

Enclosed with this letter is a record of the tax bill increases for our properties over the past five years. The pattern of escalation is clear and untenable under any standard property investment model. As professionals specializing in commercial real estate and urban redevelopment, we can

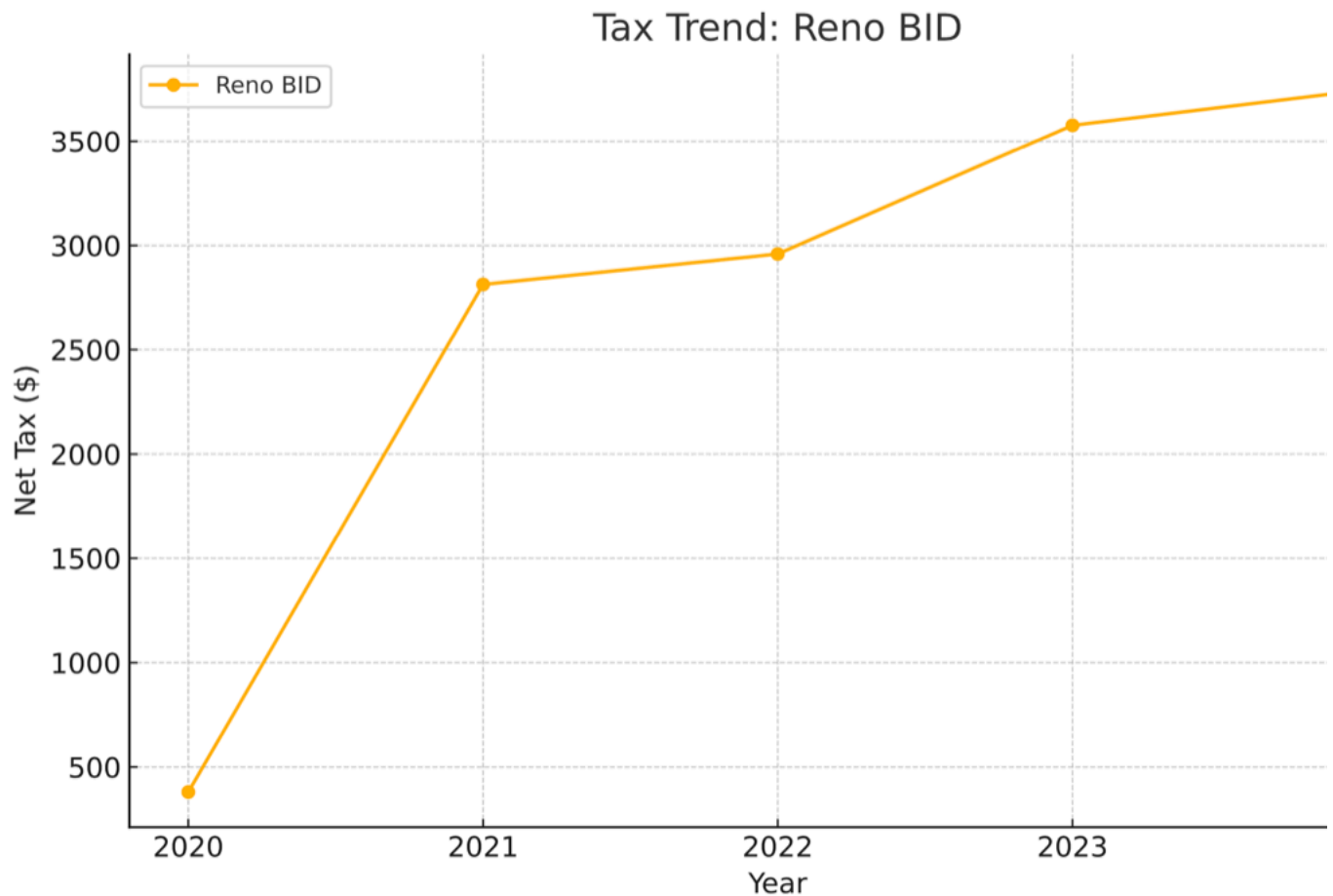
say with confidence that the City is already losing vital investment interest in the downtown area due to these growing burdens. Continued increases will only accelerate that decline.

Additionally, the "Application for Exemption" included in the assessment notice is unworkable for our tenants. Renters—arguably the most vulnerable population in the district—are not eligible to apply for relief, yet they shoulder the impact through rising housing costs. Contrary to what might be expected, downtown properties do not command a premium; in fact, they are increasingly difficult to lease at sustainable rates.

We respectfully urge the City to reconsider this proposed special assessment. Neither property owners nor tenants can absorb further financial pressure. If Reno intends to support a vibrant, thriving downtown, it must stop disincentivizing the very stakeholders who have worked hardest to make that vision a reality.

Thank you for your time and consideration.

Paddy Egan, CCIM  
Urban Real Estate Investments  
+1 775.233.0913  
[www.urbanreno.com](http://www.urbanreno.com)





# PROPOSED ASSESSMENT



1112\*T4 P1\*218\*  
URBAN LION II LLC  
550 CALIFORNIA AVE  
RENO, NV 89509-1450

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## CITY OF RENO, NEIGHBORHOOD IMPROVEMENT PROJECT, OTHERWISE KNOWN AS THE DOWNTOWN RENO BUSINESS IMPROVEMENT DISTRICT (Pursuant to NRS Chapter 271)

---

### **- THIS IS NOT A BILL -**

Dear Property Owner:

On May 21, 2025 at 10:00 AM, located in the Reno City Council Chambers at 1 East 1st Street, the Reno City Council will hold a Public Hearing for the objections to the proposed assessment property levy for the special benefits received within the Downtown Reno Business Improvement District (BID).

Objections must be submitted, in writing, to the Reno City Clerk's Office on the 2<sup>nd</sup> floor of Reno City Hall no later than 4:00 PM on Friday, May 16, 2025.

Virtual access to the meeting can be found via this link:

[https://us06web.zoom.us/webinar/register/WN\\_KFhkBzKIQQywRxWddq-5fQ](https://us06web.zoom.us/webinar/register/WN_KFhkBzKIQQywRxWddq-5fQ)

Should the Council confirm the assessment roll, as specified and filed with the Reno City Clerk's Office, the following assessments will be levied against your property, billed and collected as part of your property tax bill which is generated by the Washoe County Treasurer's Office:

| APN:              | Parcel Address | Parcel Zone       |
|-------------------|----------------|-------------------|
| 011-163-10        | 127 RIDGE ST   | Standard          |
| URBAN LION II LLC |                | Total: \$3,721.43 |

Per Nevada State Law, hardship waivers can be submitted for households that have an equal to or less than 50% of the area median income for Washoe County, Nevada, adjusted for household size, as determined by the United States Department of Housing and Urban Development. For your convenience, an Assessment Exemption Application for a hardship waiver is included in this mailing with specific filing instructions.

Should you have any questions, please feel free to send to [RENOBID@reno.gov](mailto:RENOBID@reno.gov) or visit [www.reno.gov/economicdevelopment](http://www.reno.gov/economicdevelopment) for general information related to the BID or find specific information related to your parcel(s) by using the interactive map.

**APPLICATION FOR EXEMPTION FROM  
ASSESSMENT DISTRICT**



ASSESSMENT DISTRICT: \_\_\_\_\_

NAME OF APPLICANT: \_\_\_\_\_

ADDRESS OF APPLICANT: \_\_\_\_\_

ASSESSOR'S PARCEL #: \_\_\_\_\_ PHONE #: \_\_\_\_\_

City of Reno Ordinance Number 5385 established the criteria for establishing eligibility for approving exemptions from assessments. The applicant must have a principal residence within the boundaries of the special assessment district and have an equal to or less than 50% of the area median income for Washoe County, Nevada, adjusted for household size, as determined by the United States Department of Housing and Urban Development. **Hardship approvals remain valid for a period of five years.**

| <u>Number of Persons in Household</u> | <u>Annual Household Income Limits</u> |
|---------------------------------------|---------------------------------------|
| 1                                     | \$38,700                              |
| 2                                     | \$44,200                              |
| 3                                     | \$49,750                              |
| 4                                     | \$55,250                              |
| 5                                     | \$59,650                              |
| 6                                     | \$64,100                              |
| 7                                     | \$68,500                              |
| 8                                     | \$72,950                              |

Number of people in your household: \_\_\_\_\_ Total household annual income: \$ \_\_\_\_\_

Proof of household income will be provided by submitting with this application a copy of your most recent federal income tax return (Form 1040). If you are not required to file a Form 1040, you may submit the annual statement of earning, Form SSA-4926-SM, from the Social Security Administration.

**APPLICANT AFFIDAVIT**

I am the applicant and the foregoing statements and answers herein contained and the information herewith submitted are in all respects complete, true and correct to the best of my knowledge and belief. I declare under penalty of perjury that the foregoing is true and correct.

Executed on \_\_\_\_\_, in \_\_\_\_\_, Nevada  
(Date) (City)

Name: \_\_\_\_\_

Signed: \_\_\_\_\_

Please attach a copy of Form 1040 (I.R.S.) or Form SSA-4926-SM (Social Security).  
Please submit this form to [RENOBID@reno.gov](mailto:RENOBID@reno.gov) or Reno City Clerk on the 2nd floor of City Hall  
by 4pm on May 16, 2025. If you have questions, please send to [RENOBID@reno.gov](mailto:RENOBID@reno.gov).  
Or mail to : ATTN. Maureen West-Cuthbert

City of Reno  
PO Box 1900  
Reno, NV 89505

**Department Approvals:**

Office of Economic Development

Date

## PROPOSED ASSESSMENT



1119\*T4 P1\*225\*  
200 SOUTH CENTER LLC  
C/O MERLION DEVELOPMENT GROUP LLC  
550 CALIFORNIA AVE  
RENO, NV 89509-1450

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### **CITY OF RENO, NEIGHBORHOOD IMPROVEMENT PROJECT, OTHERWISE KNOWN AS THE DOWNTOWN RENO BUSINESS IMPROVEMENT DISTRICT**

*(Pursuant to NRS Chapter 271)*

---

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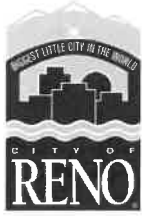
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| APN:                        | Parcel Address      | Parcel Zone              |
|-----------------------------|---------------------|--------------------------|
| 011-173-14                  | 200 S CENTER ST 100 | Standard                 |
| <b>200 SOUTH CENTER LLC</b> |                     | <b>Total: \$5,214.59</b> |

Per Nevada State Law, hardship waivers can be submitted for households that have an equal to or less than 50% of the area median income for Washoe County, Nevada, adjusted for household size, as determined by the United States Department of Housing and Urban Development. For your convenience, an Assessment Exemption Application for a hardship waiver is included in this mailing with specific filing instructions.

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**APPLICATION FOR EXEMPTION FROM  
ASSESSMENT DISTRICT**



ASSESSMENT DISTRICT: \_\_\_\_\_

NAME OF APPLICANT: \_\_\_\_\_

ADDRESS OF APPLICANT: \_\_\_\_\_

ASSESSOR'S PARCEL #: \_\_\_\_\_ PHONE #: \_\_\_\_\_

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Executed on \_\_\_\_\_, in \_\_\_\_\_, Nevada  
(Date) (City)

Name: \_\_\_\_\_

Signed: \_\_\_\_\_

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Or mail to : ATTN. Maureen West-Cuthbert

City of Reno  
PO Box 1900  
Reno, NV 89505

**Department Approvals:**

Office of Economic Development

Date

# PROPOSED ASSESSMENT



1124\*T4 P1\*230\*  
CENTER & PINE INVESTMENTS LLC  
550 CALIFORNIA AVE  
RENO, NV 89509-1450

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## CITY OF RENO, NEIGHBORHOOD IMPROVEMENT PROJECT, OTHERWISE KNOWN AS THE DOWNTOWN RENO BUSINESS IMPROVEMENT DISTRICT (Pursuant to NRS Chapter 271)

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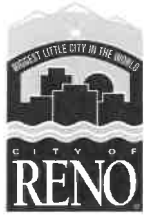
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| APN:                          | Parcel Address  | Parcel Zone     |
|-------------------------------|-----------------|-----------------|
| 011-178-01                    | 190 S CENTER ST | Standard        |
| CENTER & PINE INVESTMENTS LLC |                 | Total: \$740.47 |

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**APPLICATION FOR EXEMPTION FROM  
ASSESSMENT DISTRICT**



ASSESSMENT DISTRICT: \_\_\_\_\_

NAME OF APPLICANT: \_\_\_\_\_

ADDRESS OF APPLICANT: \_\_\_\_\_

ASSESSOR'S PARCEL #: \_\_\_\_\_ PHONE #: \_\_\_\_\_

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(Date) (City)

Name: \_\_\_\_\_

Signed: \_\_\_\_\_

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Or mail to : ATTN. Maureen West-Cuthbert  
City of Reno  
PO Box 1900  
Reno, NV 89505

**Department Approvals:**

Office of Economic Development

Date

# PROPOSED ASSESSMENT



1127\*T4 P1\*233\*  
URBAN LION LLC  
550 CALIFORNIA AVE  
RENO, NV 89509-1450

---

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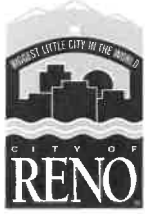
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| 011-178-16     | 126 STATE ST   | Standard          |
| URBAN LION LLC |                | Total: \$1,576.43 |

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**APPLICATION FOR EXEMPTION FROM  
ASSESSMENT DISTRICT**



ASSESSMENT DISTRICT: \_\_\_\_\_

NAME OF APPLICANT: \_\_\_\_\_

ADDRESS OF APPLICANT: \_\_\_\_\_

ASSESSOR'S PARCEL #: \_\_\_\_\_ PHONE #: \_\_\_\_\_

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Number of people in your household: \_\_\_\_\_ Total household annual income: \$ \_\_\_\_\_

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**APPLICANT AFFIDAVIT**

I am the applicant and the foregoing statements and answers herein contained and the information herewith submitted are in all respects complete, true and correct to the best of my knowledge and belief. I declare under penalty of perjury that the foregoing is true and correct.

Executed on \_\_\_\_\_, in \_\_\_\_\_, Nevada  
(Date) (City)

Name: \_\_\_\_\_

Signed: \_\_\_\_\_

Please attach a copy of Form 1040 (I.R.S.) or Form SSA-4926-SM (Social Security).  
Please submit this form to [RENOBID@reno.gov](mailto:RENOBID@reno.gov) or Reno City Clerk on the 2nd floor of City Hall  
by 4pm on May 16, 2025. If you have questions, please send to [RENOBID@reno.gov](mailto:RENOBID@reno.gov).  
Or mail to : ATTN. Maureen West-Cuthbert

City of Reno  
PO Box 1900  
Reno, NV 89505

**Department Approvals:**

Office of Economic Development

Date



# PROPOSED ASSESSMENT



1128\*T4 P1\*234\*  
CENTER & PINE INVESTMENTS LLC  
550 CALIFORNIA AVE  
RENO, NV 89509-1450

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## CITY OF RENO, NEIGHBORHOOD IMPROVEMENT PROJECT, OTHERWISE KNOWN AS THE DOWNTOWN RENO BUSINESS IMPROVEMENT DISTRICT *(Pursuant to NRS Chapter 271)*

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### **- THIS IS NOT A BILL -**

Dear Property Owner:

On May 21, 2025 at 10:00 AM, located in the Reno City Council Chambers at 1 East 1st Street, the Reno City Council will hold a Public Hearing for the objections to the proposed assessment property levy for the special benefits received within the Downtown Reno Business Improvement District (BID).

Objections must be submitted, in writing, to the Reno City Clerk's Office on the 2<sup>nd</sup> floor of Reno City Hall no later than 4:00 PM on Friday, May 16, 2025.

Virtual access to the meeting can be found via this link:

[https://us06web.zoom.us/webinar/register/WN\\_KFhkBzKIQQyWxWddq-5fQ](https://us06web.zoom.us/webinar/register/WN_KFhkBzKIQQyWxWddq-5fQ)

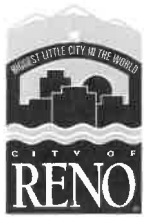
Should the Council confirm the assessment roll, as specified and filed with the Reno City Clerk's Office, the following assessments will be levied against your property, billed and collected as part of your property tax bill which is generated by the Washoe County Treasurer's Office:

| APN:                          | Parcel Address | Parcel Zone     |
|-------------------------------|----------------|-----------------|
| 011-178-17                    | 131 PINE ST    | Standard        |
| CENTER & PINE INVESTMENTS LLC |                | Total: \$304.42 |

Per Nevada State Law, hardship waivers can be submitted for households that have an equal to or less than 50% of the area median income for Washoe County, Nevada, adjusted for household size, as determined by the United States Department of Housing and Urban Development. For your convenience, an Assessment Exemption Application for a hardship waiver is included in this mailing with specific filing instructions.

Should you have any questions, please feel free to send to [RENOBID@reno.gov](mailto:RENOBID@reno.gov) or visit [www.reno.gov/economicdevelopment](http://www.reno.gov/economicdevelopment) for general information related to the BID or find specific information related to your parcel(s) by using the interactive map.

**APPLICATION FOR EXEMPTION FROM  
ASSESSMENT DISTRICT**



ASSESSMENT DISTRICT: \_\_\_\_\_

NAME OF APPLICANT: \_\_\_\_\_

ADDRESS OF APPLICANT: \_\_\_\_\_

ASSESSOR'S PARCEL #: \_\_\_\_\_ PHONE #: \_\_\_\_\_

City of Reno Ordinance Number 5385 established the criteria for establishing eligibility for approving exemptions from assessments. The applicant must have a principal residence within the boundaries of the special assessment district and have an equal to or less than 50% of the area median income for Washoe County, Nevada, adjusted for household size, as determined by the United States Department of Housing and Urban Development. **Hardship approvals remain valid for a period of five years.**

| <u>Number of Persons in Household</u> | <u>Annual Household Income Limits</u> |
|---------------------------------------|---------------------------------------|
| 1 .....                               | \$38,700                              |
| 2 .....                               | \$44,200                              |
| 3 .....                               | \$49,750                              |
| 4 .....                               | \$55,250                              |
| 5 .....                               | \$59,650                              |
| 6 .....                               | \$64,100                              |
| 7 .....                               | \$68,500                              |
| 8 .....                               | \$72,950                              |

Number of people in your household: \_\_\_\_\_ Total household annual income: \$ \_\_\_\_\_

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City of Reno  
PO Box 1900  
Reno, NV 89505

**Department Approvals:**

Office of Economic Development

Date

# Committed to a Safe, Clean and Vibrant Downtown Reno

## April 2024 - March 2025 Ambassador Stats



272,966 pounds of  
trash collected



1,845 power  
washes completed



1,198 pieces of  
graffiti removed



55,379 business,  
property, residential  
check-ins



1,568 shopping  
carts recovered



1,318 rides given to  
shelter/services

#BELIEVEINRENO



Hotline (available 24/7) | 775-313-4080  
Website: [downtownreno.org](https://downtownreno.org)

40 E Fourth Street, Pavilion B Reno, NV 89509 / Main Office Line 775-432-0772





**Dear Downtown Reno Business Improvement District (BID) Property Owners,**

As we complete our sixth year, the Downtown Reno Partnership (DRP) is excited to share our progress and accomplishments. We are also excited to share that the DRP Board of Directors has voted to maintain the 5% assessment formula reduction that was implemented last year! This is in recognition of current economic conditions and to spur investment in the heart of our city.

We continue our strong collaboration and coordination with the City of Reno, REMSA, Washoe County, and the Reno Police Department to address issues and identify opportunities to improve our community.

Our ambassador team remains the cornerstone of our organization, and their efforts have been irreplaceable in creating a safer, cleaner downtown. And we are happy to announce that our licensed security guard team has been a great addition, and is having a huge success in driving up downtown's sense of safety. Look at the back of this letter to see the impressive impacts of our team's work over the past year.

Our economic development team is the leading source for downtown Reno data and insights. We provide valuable resources like the State of Downtown Report, development and attractions maps, foot traffic data, property information, market data, and more. We've launched new initiatives to attract additional retail by identifying available spaces and engaging potential tenants. We've also become a trusted, active community partner through presentations and collaborations with the Reno+Sparks Chamber of Commerce, City of Reno, EDawn, Washoe County, UNR, GOED, Nevada Main Street, the Lt. Governor's Office of Small Business Advocacy, and others. Most recently, our Downtown Reno Urban Main Street program earned national accreditation from Main Street America—a new milestone that reflects our ongoing commitment to revitalization, economic growth, and vibrant public spaces.

Our marketing efforts are focused on showcasing the vibrancy and potential of Downtown Reno. Over the last year, we increased our media coverage, hosted the Rollin' Reno roller skating event at Locomotion Plaza, launched our Positively Downtown campaign, grew our social media channels and attended numerous community meetings. All this with the goal of highlighting Downtown Reno and the many incredible people and places in our city's core.

In conclusion, the Downtown Reno Partnership is playing a vital role in shaping the future of Downtown Reno. Our safe and clean focus along with special events, marketing and economic development initiatives have brought renewed energy and vitality to the area. Thank you for your commitment to making Downtown Reno a thriving place to live, work, play and do business.

Neoma Jardon  
Executive Director



**Keeping Downtown Clean!**

Added two new pieces of equipment to our fleet to help with cleaning. One unit has a power washer to help get into spaces such as the river path while the other has a snowplow attachment.



**Added Security Guard Program**

Launched a Security Guard program to patrol the public realm along with our Ambassadors to add another layer of Assistance between the Ambassadors and Reno Police Department.



**Bringing Foot Traffic Downtown!**

For the second year in a row we hosted the popular Rollin' Reno roller skating event at Locomotion Plaza and drew over 700 attendees during the three-hour event.