

May Downtown Update Report

June 12, 2024



C I T Y O F
RENO

Alignment with Strategic Plan



Economic & Community
Development



Public Safety



Infrastructure, Climate
Change, & Environmental
Sustainability

May Highlights

RPD:

Downtown Operation
on 5/30/24 with
MOST

Code:

AT&T & Whitney
Peak Code
Compliance

DRP:

Provided in State of
Downtown Report

Clean and Safe:

2024 Union Pacific
Cleanup Schedule

Maintenance and Operations:

Refurbished Broken
Riverwalk Fountains

Revitalization:

ICSC Conference

May Police Downtown Metrics

Description of Metric	Outcome
Posted Occupied Vehicles	63 Posted
Towed Occupied Vehicles	10 Towed
Downtown Walking Total Contacts	878 Contacts
Downtown Planned Operations	24 Operations
HELP Tickets	5 Tickets

May Police Initiatives

Downtown Walking Assignments

Community Action and Outreach
Unit Intern

Develop & Implement Monthly
Operational Plans

May Code Enforcement Downtown Metrics

Description of Metric	Outcome
Issued Parking Tickets	478 Tickets
Parking Enforcement Service Requests Received	18 Received
Parking Enforcement Service Requests Closed	22 Closed
Code Enforcement Cases Opened	7 Opened
Code Enforcement Cases Closed	29 Closed
Code Enforcement Proactive Cases	15 Cases

May Code Enforcement Initiatives

Proactively Address Parking
Violations

Proactively Address Code
Violations

Maintain Constant Presence in
Downtown Area

May Clean & Safe Downtown Metrics

Description of Metric	Outcome
Interactions with Unsheltered Individuals	44 Individuals
Individuals Connected to Services	4 Individuals
Individuals Who Declined Services	40 Individuals
Yards of Trash Collected	117 Yards

May Clean & Safe Initiatives

Finalized a Clean Up Schedule
with Union Pacific

Peer-to-Peer Support to
Unsheltered Individuals

Partner with DRP to Address
Concerns within the BID

May Maintenance & Ops Downtown Metrics

Description of Metric	Outcome
BID Area Service Requests Received	7 Received
BID Area Service Requests Closed	6 Closed
BID Area Roadway Swept – Miles	76 Miles
BID Area Roadway Swept – Staff Time	34 Hours
BID Area Sidewalks Cleaned – Blocks	210 Blocks
BID Area Sidewalks Cleaned – Staff Time	205 Hours
BID Area Litter Removal Hours	285 Hours
BID Area Street Light Repair	29 Repairs

May Maintenance & Ops Initiatives

Refurbished Riverwalk
Fountains into Planter Boxes

20 New Metered Parking
Spaces in the BID

Sidewalk Sealing Performed on
Virginia Street

May DRP Downtown Metrics

Description of Metric	Outcome
Rides to Services	126 Rides
Encampments Addressed	513 Encampments
Shopping Carts Recovered	155 Carts
Pounds of Trash Collected	23,180 Pounds
Pressure Washes Performed	251 Washes

May DRP Initiatives

Provided in State of Downtown
Report

May Revitalization Downtown Metrics

Description of Metric	Outcome
Restore Improvements Completed	6 Improvements
New Residential Units - Under Construction	929 Units
New Residential Units - Planned	2,528 Units
New Businesses Opened	2 Businesses
Percentage Change in Property Values (YoY)	9.2%

May Revitalization Initiatives

Attended ICSC Conference to
Attract Retailers to Downtown

Relaunch of Redevelopment
Agency

Developed Record Street
Request for Proposal

June Objectives

RPD:

Increase Operations
in Coordination with
Private Partners

Code:

Require
Enhancements on
Vacant Properties

DRP:

Provided in State of
Downtown Report

Clean and Safe:

Continue Daily
Outreach & In
Advance of Ops

Maintenance and Operations:

Complete BID
Contractual Work

Revitalization:

Launch Activation
Pilot Program
Events

Recommended Motion

I move to accept the report regarding downtown updates for the month of May 2024.