

# May Downtown Update Report

## June 12, 2024



C I T Y O F  
**RENO**

# Alignment with Strategic Plan



Economic & Community  
Development



Public Safety



Infrastructure, Climate  
Change, & Environmental  
Sustainability

# May Highlights

## RPD:

Downtown Operation  
on 5/30/24 with  
MOST

## Code:

AT&T & Whitney  
Peak Code  
Compliance

## DRP:

Provided in State of  
Downtown Report

## Clean and Safe:

2024 Union Pacific  
Cleanup Schedule

## Maintenance and Operations:

Refurbished Broken  
Riverwalk Fountains

## Revitalization:

ICSC Conference

# May Police Downtown Metrics

Description of Metric	Outcome
Posted Occupied Vehicles	63 Posted
Towed Occupied Vehicles	10 Towed
Downtown Walking Total Contacts	878 Contacts
Downtown Planned Operations	24 Operations
HELP Tickets	5 Tickets

# May Police Initiatives

Downtown Walking Assignments

Community Action and Outreach  
Unit Intern

Develop & Implement Monthly  
Operational Plans

# May Code Enforcement Downtown Metrics

Description of Metric	Outcome
Issued Parking Tickets	478 Tickets
Parking Enforcement Service Requests Received	18 Received
Parking Enforcement Service Requests Closed	22 Closed
Code Enforcement Cases Opened	7 Opened
Code Enforcement Cases Closed	29 Closed
Code Enforcement Proactive Cases	15 Cases

# May Code Enforcement Initiatives

Proactively Address Parking  
Violations

Proactively Address Code  
Violations

Maintain Constant Presence in  
Downtown Area

# May Clean & Safe Downtown Metrics

Description of Metric	Outcome
Interactions with Unsheltered Individuals	44 Individuals
Individuals Connected to Services	4 Individuals
Individuals Who Declined Services	40 Individuals
Yards of Trash Collected	117 Yards

# May Clean & Safe Initiatives

Finalized a Clean Up Schedule  
with Union Pacific

Peer-to-Peer Support to  
Unsheltered Individuals

Partner with DRP to Address  
Concerns within the BID

# May Maintenance & Ops Downtown Metrics

Description of Metric	Outcome
BID Area Service Requests Received	7 Received
BID Area Service Requests Closed	6 Closed
BID Area Roadway Swept – Miles	76 Miles
BID Area Roadway Swept – Staff Time	34 Hours
BID Area Sidewalks Cleaned – Blocks	210 Blocks
BID Area Sidewalks Cleaned – Staff Time	205 Hours
BID Area Litter Removal Hours	285 Hours
BID Area Street Light Repair	29 Repairs

# May Maintenance & Ops Initiatives

Refurbished Riverwalk  
Fountains into Planter Boxes

20 New Metered Parking  
Spaces in the BID

Sidewalk Sealing Performed on  
Virginia Street

# May DRP Downtown Metrics

Description of Metric	Outcome
Rides to Services	126 Rides
Encampments Addressed	513 Encampments
Shopping Carts Recovered	155 Carts
Pounds of Trash Collected	23,180 Pounds
Pressure Washes Performed	251 Washes

# May DRP Initiatives

Provided in State of Downtown  
Report

# May Revitalization Downtown Metrics

Description of Metric	Outcome
Restore Improvements Completed	6 Improvements
New Residential Units - Under Construction	929 Units
New Residential Units - Planned	2,528 Units
New Businesses Opened	2 Businesses
Percentage Change in Property Values (YoY)	9.2%

# May Revitalization Initiatives

Attended ICSC Conference to Attract Retailers to Downtown

Relaunch of Redevelopment Agency

Developed Record Street Request for Proposal

# June Objectives

## RPD:

Increase Operations  
in Coordination with  
Private Partners

## Code:

Require  
Enhancements on  
Vacant Properties

## DRP:

Provided in State of  
Downtown Report

## Clean and Safe:

Continue Daily  
Outreach & In  
Advance of Ops

## Maintenance and Operations:

Complete BID  
Contractual Work

## Revitalization:

Launch Activation  
Pilot Program  
Events

# Recommended Motion

I move to accept the report regarding downtown updates for the month of May 2024.