

April 10, 2024 - Reno City Council Meeting - Item # D.3 DRP

[illegible]

[illegible]

[illegible]

## Public Comment for DRP Agenda Items D.3 at 4/10 Council Meeting

Brendan Murphy <brendan@pacificdevelopment.com>

Mon 4/8/2024 9:12 AM

To:Public Comment - CC <PublicComment@reno.gov>

This email is in vigorous support of the Downtown Reno Partnership program. As the Owner of the soon to be completed Ballpark Apartment project next to Greater Nevada Field we can provide first hand account of the wonderful work the Downtown Reno Partnership program provides. The BID team is so important to the vision that we all have to bring people back to downtown Reno. I have personally witnessed dozens of times the great work the BID team does thoughtfully patrolling the downtown streets. The ambassadors are compassionate and professional in their dealings with the public.

Neoma Jardon is a fantastic leader that is always available to partner with business' in downtown Reno.

**Brendan Murphy** | Partner | Pacific Development  
1815 Clement Ave | Alameda, CA 94501  
C: 949.279.9377 | [brendan@pacificdevelopment.com](mailto:brendan@pacificdevelopment.com)  
[www.pacificdevelopment.com](http://www.pacificdevelopment.com)

## Public Comment for 4/10 Council Meeting

Chris Reilly <ccreilly@gmail.com>

Sun 4/7/2024 3:51 PM

To:Public Comment - CC <PublicComment@reno.gov>

### Public Comment and Support for Agenda Item D.3

Manager Thornley and Members of the Reno City Council,

My name is Chris Reilly and I'm commenting to support agenda item D.3, the Downtown Reno Partnership (DRP) Budget. My wife and I have been renovating and operating businesses on E. 4th street in the Brewery District since 2018. The nearly 30 hard-working ambassadors are constantly cleaning up and supporting our downtown neighborhoods, and I don't know what the condition of our downtown would be without them.

In reading the staff report and DRP memo, the budget item I'd like to specifically highlight is the new Security Ambassador program. DRP being able to train, license, properly equip, and deploy 8 Security Ambassadors is a critical step-change in support, and will have a very direct and positive impact on ensuring a safe downtown. I'm very appreciative of the DRP in taking the time to hear the feedback on what businesses need, and then developing this new program.

Downtown and 4th street are not without challenges, and we need to vastly increase the pace of residential development in our downtown to bring the city's vision to life. Steps like today's budget approval for DRP and creation of the Security Ambassador Program further build the framework to welcome more positive activity to our downtown core.

-Chris Reilly

**Item D3 on 4/10/24 Council Agenda**

Jim Gallaway <jimgallaway.bid@gmail.com>

Sun 4/7/2024 11:23 AM

To:Public Comment - CC <PublicComment@reno.gov>

Please support this item which helps Downtown Reno Safety and Security. Thanks.

Jim Gallaway  
Palladio Resident

Sent from my iPad

## Public Comment: Item D3 - DRP

Owen Truesdell <otruesdell@gmail.com>

Mon 4/8/2024 7:49 AM

To:Public Comment - CC <PublicComment@reno.gov>

I write to strongly encourage Reno's City Council to continue supporting the Downtown Reno Partnership. As someone who works adjacent to downtown and who regularly brings my infant daughter to events downtown, I wholeheartedly endorse the efforts of the Downtown Reno Partnership (DRP) in maintaining the cleanliness and vibrancy of our city center.

The revitalization of downtown Reno has been remarkable in recent years, and the DRP has played an integral role in this transformation. Their dedication to keeping our streets clean, safe, and welcoming should be commended and supported. The DRP and its ambassadors have significantly enhanced the overall experience for residents, businesses, and tourists alike. They have also played a major role in helping vulnerable members of our community find the services they need.

Furthermore, the DRP's commitment to fostering a sense of community and collaboration among downtown stakeholders is commendable. By bringing together local businesses, residents, and community leaders, the DRP has facilitated meaningful partnerships that are essential for the continued success of our downtown area.

I urge city leaders to continue supporting the Downtown Reno Partnership in their efforts to preserve and enhance the vitality of our downtown.

Owen Truesdell  
1050 W Slab Cliffs Court  
Reno, NV 89508

--

Owen Truesdell  
612.802.2240  
[otruesdell@gmail.com](mailto:otruesdell@gmail.com)

## DRP and Ambassadors

Scott Dunseath <scott@homemeansnevada.com>

Sat 4/6/2024 12:15 PM

To:Public Comment - CC <PublicComment@reno.gov>

My name is Scott Dunseath and I am the owner of the Home Means Nevada Co. and manager of the Reno Tahoe Visitors Center located at 135 North Sierra St, Suite C.

I am writing in full support of the DRP and in particular the Downtown Ambassadors. Our business is located in an area that has a high frequency of pan handlers, homeless and other downtown characters. Often times these folks will loiter in front of our store or even enter into our place of business. Prior to the Ambassadors my employees had to engage with these types and often put themselves at risk. Having the ambassadors just a quick phone call away has created a much safer environment for my staff and our customers.

I also own a commercial building on the corner of E. 5th St and Evans and often find people sleeping and relieving themselves in our doorways and parking lot. I have the ambassadors on speed dial and they have been exceptional in engaging with these folks and removing them from the property. Between myself and the tenants of the building we are contacting the Ambassadors 3-5 times a week.

Keep up the great work DRP,

Regards,

Scott



## City Council Comment received from Wanda OToole

Mikki Huntsman <HuntsmanM@reno.gov>

Sun 4/7/2024 12:26 PM

To:Public Comment - CC <PublicComment@reno.gov>

**Contact Info:**

Name:

Wanda OToole

Commenting on behalf of:

Ward #:

Ward 3

Email Address:

Wanda1197@icloud.com

Phone Number:

775 771 6670

Address:

2302 Stone Rise Rd

A new comment has been submitted for the Reno City Council Meeting held on: 2024-04-10.

**Section:**

F Items - Ordinance Adoptions

**Item:**

D-3.

**Position:**

No position stated - Concerned or Neutral

**Are they speaking in person?**

No, I am submitting a written comment only.

**If no, enter comments below:**

I SENT AN EMAIL TO publiccomment@reno.gov, along with a picture of designed benches in Europe which deters homeless to camp out on them. I don't think we should use wood but rather Trex or poly wood for minimum maintenance. My husband commented on the benches that it's a great idea for deterring homeless camping or making beds on the proposed flat benches. I think. Reno should really look at this design and adopt it for here. So many people don't want to be downtown and just because you build it does not mean the locals would frequent or even visitors. We have to make it better. Check out the picture on the public comment. There is a divider on the bench with small platform to place sandwich, lunch, or a drink or either side where someone would sit. cid:CDF2E3C7-4A21-46EA-BFFE-52AF85E7F8B7

**ACKNOWLEDGEMENTS:**

*By checking the "Yes" below, you agree that all the information above is true and accurate. For additional information, please refer to the agenda for today's meeting.*

Yes

*By checking the "Yes" below, you understand, acknowledge, and expressly agree that: (1) all information submitted by you will be entered into the public record, made available for public inspection, and freely disseminated without restriction; and, (2) any contact, personal, financial, or medical information intentionally or inadvertently submitted by you will not be maintained in a confidential manner, or subsequently exempted from public inspection.*

Yes

*Do you wish to sign-up for Reno Connect e-newsletters?*

*Reno Connect is the best way to stay informed about the latest news and updates from the City of Reno. We'll never share your email address with third-party persons, companies or organizations. Visit [www.Reno.Gov/RenoConnect](http://www.Reno.Gov/RenoConnect) to view all newsletter topic lists.*

Yes

[illegible]

## DRP Budget Presentation

Brian Bosma <brian@thechambernv.org>

Tue 4/9/2024 8:32 AM

To:Public Comment - CC <PublicComment@reno.gov>

Good morning,

My name is Brian Bosma and I am the vice president of partners and programs at the Reno Sparks Chamber of Commerce. The Downtown Reno Partnership is the single greatest asset for a clean, safe and vibrant Downtown. They have been the glue to keep downtown secure and I am worried what would happen if Reno lost this incredible service.

Please use this email as my public comment in support for this organization.

Respectfully,

Brian Bosma

## In Support of Agenda Item D.3 -- 4/10/24 Reno City Council Meeting

Eric Lerude <ewlerude@gmail.com>

Tue 4/9/2024 9:14 AM

To:Public Comment - CC <PublicComment@reno.gov>

Dear City Council,

Please provide the funding for the Downtown Reno Partnership for another year.

The DRP is a positive force in making downtown Reno a better place. One of the best parts of the DRP is mobilizing the ambassadors to be a force of good in the downtown area. They are doing so much to help keep downtown Reno safe and clean. Thanks also to Neoma Jardon and all of her energy and effort, and the rest of the management team trying to make a big difference in our downtown.

Thank you for your time and consideration, as well as for your service to the City of Reno.

Eric Lerude

DRP Board Member representing residents

Resident in the Montage at 255 N. Sierra Street #1718, Reno, NV 89501

**DRP Budget Presentation Item D.3 (Public Comment by Jonathan Boulware)**

Boulware, Jonathan <jboulware@bhwk.com>

Tue 4/9/2024 9:07 AM

To:Public Comment - CC <PublicComment@reno.gov>

Good morning, I would like to submit the following statement for public comment on the DRP Budget presentation (Item D.3) at the city council meeting on April 10th, 2024.

Thank you.

*Good afternoon, Mayor Schieve and City Council Members; my name is Jonathan Boulware, and I have been on the Downtown Reno Partnership (DRP) Board since its inception. I am the Vice-President of Nevada Operations for Jacobs Entertainment and I represent the Northwest District on the DRP Board.*

*I am writing to express my heartfelt gratitude to Neoma, her team, and the Ambassadors for their incredible work keeping our downtown area clean, safe, and vibrant. The unwavering dedication, love, and care our Ambassadors show every day when connecting with our most vulnerable population to provide them with essential services is remarkable to watch and experience.*

*Neoma has done a wonderful job leading with passion, purpose, and a steadfast commitment to enhancing the overall experience of our residents, visitors, and businesses in downtown Reno. Her exceptional leadership has had a profound impact on our board, her team, and our downtown community. Under her guidance, we have reached new heights and achieved remarkable success, propelling us to the next level.*

*Please continue to support Neoma, her team, the Ambassadors, and the DRP board as we continue to work to improve the heart of our city.*

*Thank you,*

*Jonathan Boulware*

**City Council Comment received from Megan O'Reilly**

Mikki Huntsman <HuntsmanM@reno.gov>

Tue 4/9/2024 2:48 PM

To:Public Comment - CC <PublicComment@reno.gov>

### Contact Info:

Name:

Megan O'Reilly

Commenting on behalf of:

Ward #:

Ward 3

Email Address:

megan@pitchblackprintingco.com

Phone Number:

7754762003

Address:

700 E. 4th St. #A, Reno, NV 89512

A new comment has been submitted for the Reno City Council Meeting held on: 2024-04-10.

## Section:

### D Items - Department Items

**Item:**

D.3.

**Position:**

In Favor

## Are they speaking in person?

No, I am submitting a written comment only.

**If no, enter comments below:**

I own and operate a business within the Downtown Reno Business Improvement District. We have had nothing but positive experiences with our Downtown Reno Partnership Ambassador program. Through the day-to-day operation of our business and walking to and from various businesses in the downtown area, my experiences are largely positive. Most of our neighbors, houseless or otherwise, are quick with a smile and a "hello". But, in the event that someone is more distressed, we can always rely on the Ambassadors to assist by way of resources, directions, or helping an individual navigate to a more helpful space. They pop in regularly to learn about our business and to check in and see if we need anything. The leadership team is always so supportive of our efforts as a business and as a community, offering everything from sponsorship support to shared marketing efforts to just a pleasant wave as they pass through on their weekly walkthroughs. We're very grateful to have a team like this working so hard to improve the experience of residents, workers, and visitors alike in Downtown Reno.

**ACKNOWLEDGEMENTS:**

*By checking the "Yes" below, you agree that all the information above is true and accurate. For additional information, please refer to the agenda for today's meeting.*

Yes

*By checking the "Yes" below, you understand, acknowledge, and expressly agree that: (1) all information submitted by you will be entered into the public record, made available for public inspection, and freely disseminated without restriction; and, (2) any contact, personal, financial, or medical information intentionally or inadvertently submitted by you will not be maintained in a confidential manner, or subsequently exempted from public inspection.*

Yes

*Do you wish to sign-up for Reno Connect e-newsletters?*

*Reno Connect is the best way to stay informed about the latest news and updates from the City of Reno. We'll never share your email address with third-party persons, companies or organizations. Visit [www.Reno.Gov/RenoConnect](http://www.Reno.Gov/RenoConnect) to view all newsletter topic lists.*

Yes



## DRP and Ambassadors

Phil MacDougall <Phil@automuseum.org>

Tue 4/9/2024 9:09 AM

To: Public Comment - CC <PublicComment@reno.gov>

Cc: Neoma Jardon <njardon@downtownreno.org>

Dear Reno City Council,

The Downtown Reno Partnership, and more specifically, the admirable efforts of the Ambassadors, play a crucial role in enriching the experience of everyone who visits the National Automobile Museum and the vicinity. The support rendered by the Ambassadors goes beyond the ordinary; their quick response, friendly demeanor, and proactive presence have become invaluable assets that the Museum, its staff, and patrons have come to rely on extensively.

Given our museum's prime location adjacent to the Truckee River pathway and opposite the Lake Mill Lodge, security is a top priority to ensure visitor safety. The Ambassadors have been indispensable in this regard, consistently addressing our security concerns and providing assistance promptly when called upon. Their contribution has been fundamental in creating and maintaining a secure environment for our customers.

Recognizing the vast importance of the Ambassadors' services, it stands to reason that an increase in their budget would significantly enhance their capability to serve the downtown area and its businesses more effectively. The National Automobile Museum firmly believes that with additional resources, the Ambassadors could elevate their support and extend their positive impact even further throughout the downtown.

Sincerely,

Phil MacDougall  
President  
National Automobile Museum

**Phil**

*Phil MacDougall  
President & Executive Director  
National Automobile Museum  
1 Museum Drive  
Reno, NV 89501  
(775) 333-9306  
[www.automuseum.org](http://www.automuseum.org)*

## One of America's Top Ten Automobile Museums





RENO CITY COUNCIL

# PUBLIC COMMENT CARD

Thank you for participating. We know your time is valuable and we look forward to hearing your comments, ideas and questions. The Mayor and City Council request that all comments are expressed in a courteous manner. Public comment is limited to three minutes each. Comments should be addressed to the council as a whole, not an individual member.

NAME: Phil MacDUGALL

ADDRESS: 1 MUSEUM DRIVE

CONTACT PHONE: 775 384-7267

E-MAIL: phil@artmuseum.org

If you are representing someone, other than yourself, please indicate whom:

NATIONAL ART MUSEUM

☐ WARD 1 ☐ WARD 2 ☐ WARD 3 ☐ WARD 4 ☐ WARD 5

☐ OTHER \_\_\_\_\_

DO YOU WISH TO SPEAK? YES ☒ NO ☐

AGENDA ITEM \_\_\_\_\_

☒ IN FAVOR ☐ IN OPPOSITION ☐ NO POSITION STATED - CONCERNED

COMMENTS: DRP BUDGET

\_\_\_\_\_  
\_\_\_\_\_  
D.3.  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

☐ PLEASE SIGN ME UP TO RECEIVE IMPORTANT NEWS AND INFORMATION ABOUT THE CITY OF RENO BY E-MAIL.

WHEN COMPLETED, PLEASE RETURN TO THE CITY OF RENO CITY CLERK

THANK YOU FOR YOUR COOPERATION AND PARTICIPATION



## City Council Comment received from Jeff Siri

Mikki Huntsman <HuntsmanM@reno.gov>

Wed 4/10/2024 12:33 PM

To:Public Comment - CC <PublicComment@reno.gov>

### Contact Info:

Name:

Jeff Siri

Commenting on behalf of:

Club Cal Neva and Siri's Casino

Ward #:

Ward 5

Email Address:

jsiri@calneva.net

Phone Number:

775-741-0988

Address:

38 East Second Street, Reno, NV 89501

A new comment has been submitted for the Reno City Council Meeting held on: 2024-04-20.

### Section:

D Items - Department Items

### Item:

D.3..

### Position:

In Favor

### Are they speaking in person?

Yes, I will check-in with the City Clerk upon arrival.

**If no, enter comments below:**

### ACKNOWLEDGEMENTS:

*By checking the "Yes" below, you agree that all the information above is true and accurate. For additional information, please refer to the agenda for today's meeting.*

Yes

*By checking the "Yes" below, you understand, acknowledge, and expressly agree that: (1) all information submitted by you will be entered into the public record, made available for public inspection, and freely disseminated without restriction; and, (2) any contact, personal, financial, or medical information intentionally or inadvertently submitted by you will not be maintained in a confidential manner, or subsequently exempted from public inspection.*

Yes

*Do you wish to sign-up for Reno Connect e-newsletters?*